

Resident Initiated Grievances

ACGME Institutional Requirements IV.E

It is desirable for residents' concerns to be resolved within the GMEC departmental structure. When resolution is not obtained the residents grievance regarding the residency program should be expressed to his/her preceptor, program director, department chair, or any other faculty member or administrative officer of the GMEC who will help to resolve the issue or agree on further action. If not resolved, the problem then will be brought by the involved resident and appropriate faculty member to the attention of the resident's program director and the DIO. If there is still no resolution of the problem, the CEO will convene an ad-hoc committee and proceed with the due process. If the resident's grievance is against the DIO/CEO, program director, department chair of any clinical department or any other person who might otherwise take part in the process of resolving the problem, the above steps will be structured to exclude the involvement of that person from the judging process.

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